

## Connexions

- works with schools and colleges to ensure that young people get high quality information and advice to help them make the right choices
- provides a job-finding service for young people and works with local employers and learning providers to get the right kind of jobs and training opportunities. Our cnx2jobs vacancy service is designed for young people, and the website [www.cnx2jobs.com](http://www.cnx2jobs.com) has vacancies across Greater Manchester suitable for young people 16-19
- involves parents and carers to ensure that all young people are given the chance to use the opportunities open to them.



## Contacting Connexions

There are several Connexions centres in the area, so there will be one near you. You can find out more by

### Phoning 084567 13 2 19

This lists all our local centre phone numbers, and also has information on the out of hours services available.

### Or going to [www.cnx2.co.uk](http://www.cnx2.co.uk)

This links to our local Connexions area websites, which have location maps for our centres, as well as lots of other information aimed at young people and parents

## Improving our services to you

Connexions is keen to ensure that we offer you the best possible service and would welcome feedback from you. If you want to comment on the services you've received please let us know by contacting

### Quality Manager

Better Choices Ltd  
Lee House  
90 Great Bridgewater Street  
Manchester  
M1 5JW

**Tel: 0161 228 1101**

Email: [info@betterchoices.co.uk](mailto:info@betterchoices.co.uk)

We will keep you informed of the actions we take to resolve any suggestion you notify to us.

Data Protection Act: Connexions holds computerised and non/computerised data on young people for whom it provides advice, referral and guidance. Our registration under the Act is complete and includes all the other bodies with whom we share information. If you have any enquiries concerning this please contact: Head of Support Services, Better Choices Ltd, Lee House, 90 Great Bridgewater Street, Manchester M1 5JW.

**connexions**  
a guide for  
parents and carers





**Connexions is the advice and guidance service for all 13 to 19 year olds (up to 25 for young people with Learning Difficulties or Disabilities). It's for all young people whatever their ability or background, but provides extra support to those who need it most. Our aim is to help young people make the most of their potential.**

National research shows parents and carers are the biggest influence on the career choices made by their children, so it's important that you know about the options and choices they'll need to make. Young people today have a wide range of choices available to them and Connexions staff can work with you to clarify and advise on the options. To help you with this, at the end of Year 10 we give your daughter or son a copy of 'cnx2 your future' outlining the options open to them.

**Connexions provides information advice guidance and support on**

- Careers
- Education
- Training
- Work
- Relationships
- Money
- Leisure
- Housing
- Health

**Everyone needs some advice when making decisions about their future.**

Let's work together to help your daughter or son plan their future by giving you

- the chance to talk to a Connexions Adviser at parents' events at a school or college or in your local Connexions centre
- help and advice choosing options for GCSEs and other courses
- information about colleges, jobs and training
- the chance to use our Connexions library so that you get the information you need to help them.

**Your daughter or son may have an individual interview with a Connexions Adviser in Year 11, which they may invite you to attend.**

**So that you know**

- how we are helping your daughter or son
- what opportunities are available to young people.

**Did you know that**

- locally about 70% of young people remain in full time education at 16+? Others are in employment, training or voluntary work. Each year a small group of young people do not immediately find something suitable to do.
- if your daughter or son stays in learning at school or college or in work based training after 16 that they can apply for an EMA (Education Maintenance Allowance) if your household income is within certain limits? It does not affect your rights to Child Benefit.
- if your daughter or son is unemployed there are financial incentives to help them get into work?
- Connexions Advisers can help them find the right opportunity?

